Innovative Partner Programs





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CUMAC

Feeding People • Changing Lives

Food is Just Our First Step

- ► MISSION
- ►IMPACT (2023 FOOD)
- ►TICB- Marketplace
- HOW WE GET TO THE "ROOT"
- Social Media: Promoting Health

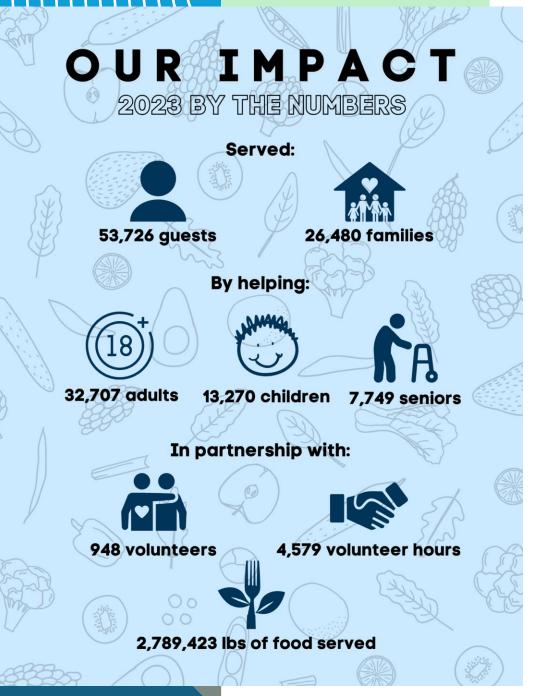


from "Emergency" Food - to - Proactive Food Policy from Transactional - to - Transformational

> CUMAC's mission is to <u>fight hunger</u> and its root causes through a holistic, trauma-informed approach that provides groceries and basic necessities to families and individuals



Governor Murphy in service to CUMAC guests during the height of the pandemic



41% increase in service

- Hunger Cliff (March 2023)
- Persistent & Rising Inflation

25% of guests come one time per year

• CUMAC as a reliable safety net

40% of guests come "regularly" (6+ times/year)

- CUMAC as part of a household budget
- Deepened and diversified services are key to progress

"Radical Hospitality" is critical



TRAUMA-INFORMED CARE... our daily-basis work

As practitioners we must...

Realize

the impact of trauma on human development

Recognize

the signs and symptoms of trauma as they occur

Respond

by fully integrating trauma-informed policy and practice

Resist

re-traumatizing those we support despite our own triggers

TRAUMA-INFORMED CARE IN ACTION : Market Place

CUMAC's appointment-based Choice Marketplace:

- Gives power to our guests
- Reduced waiting times
- Increased control and dignity
- Reduced crowds and noise
 Choice and proactive food policy
- Increase Dignity
- Culturally appropriate foods

Home Delivery and Satellite location



Trauma-Informed Community Building: How CUMAC gets to the ROOT

- Benefits Enrollment Center
 - Financial Instability
 - Food Benefits
 - Housing Utilities
 - Health Insurance
- Freedom Village
 - Isolation
 - Pop-up Choice Market
 - Daily Office Hours, Programming
- PCCC Partnership
 - Stigma
 - Co-Shopping
 - Multicultural Wellness and Resource Advisory Board

- Place of Promise
 - Housing Instability
- Case Management
 - Resource Gaps
- Community Info Sessions (Weekly)
 - Education Divide
 - Financial Health, Budgeting
 - Nutrition, Health
 - Empowerment, Dignity
- Staff ACEs Learning (Monthly)
 - Trauma & ACEs
- Community ACEs Trainings (Monthly)
 - Trauma & ACEs

Black = Wrap-Around Function Blue = "Root Cause" Addressed Because CUMAC takes intentional steps *beyond just food*, our service model is poised to help...

Decrease

- Food Insecurity
- Toxic Stress
- Health Disparities
- Generational Trauma
- Generational Poverty

Increase

- Resilience
- Trust
- Stability
- Retention
- Sense of Dignity

TRAUMA-INFORMED COMMUNITY BUILDING... our long-term strategy

Dedication to Improving Service Over Time

- Biannual in-depth community needs assessment
- Ongoing feedback loop with clients
- Increases guest engagement and trust

Hiring from community we serve

- Teaching/reinforcing ACEs and resilience learning
- Professional development opportunities
- Fair, living wage
- Improved wellbeing and retention

Leveraging Social Media

msiagram

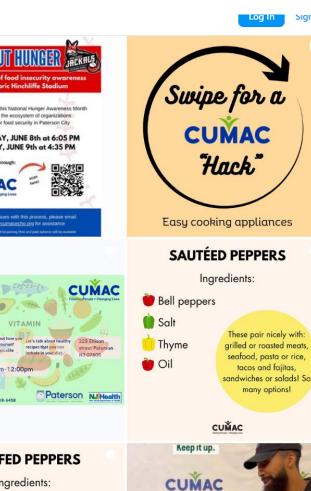


VITAMIN

1/2 teaspoon garlic powder

🔴 1 cup shredded mozzarella

in 1 1/4 tsp salt, divided 3/4 cup chicken broth



Intentional focus on:

Asset-based storytelling Food rescue journey **Community focus** Healthy & alternative cooking methods

THANK YOU

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